QUALITY POLICY STATEMENT

JMG Solutions Ltd. is a quality driven organisation with a corporate vision to provide innovative services to our clients in line with a Quality Management System that is accredited to ISO 9001:2015. The Managing Director, Jonathan Morrough, has the ultimate responsibility for the Quality Policy and supporting management system and has appointed Adele Morrough as the Integrated Management Systems Director, with responsibility for advising and informing on Quality Policy and ISO 9001 compliance. It is the policy of JMG Solutions Ltd. to provide a level of service and focus that exceeds client expectations and delivers complete client and customer satisfaction.

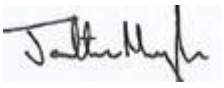
JMG Solutions Ltd. is committed to:

- Maintaining compliance with legislation and approved codes of practice applicable to the Quality Policy Statement as a minimum and driving continual improvement of the Quality Management System.
- Making Quality Assurance an integral part of the management of JMG Solutions Ltd.
- Managing Quality issues through a structured approach to policy, processes, training and awareness. Involving and consulting with employees to effectively communicate on Quality matters.
- Reviewing the Quality Policy Statement on an annual basis or sooner if required.
- Bringing all changes in the Quality Policy Statement and Quality Management System to the attention of all employees.
- Engaging positively with our Clients and Customers to generate improvement and to ensure that measurable quality objectives are established and reviewed.

Our Objectives are:

- Conform to, and achieve, customer and contractual requirements.
- Provide a leading-edge service to our customers and to help them achieve and exceed expectations.
- Maximise value to all stakeholders whilst minimising associated risks.
- Deliver performance driven, best value solutions, at the highest quality.
- Adhere to work programmes and budgets.
- Deliver continual improvement in systems, process and people development via the effective application of the management systems and procedures.

Every member of JMG Solutions Ltd. will be briefed on and will embrace these values. An atmosphere of quality improvement shapes our organisation and provides unquestioned conformance with contract requirements.



Jonathan Morrough, JMG Solutions Ltd.
Managing Director
March 2026